

# Accuro<sup>®</sup>

### Full Service Plan



The Accuro full service plan provides comprehensive coverage, including complete device replacement in the event that the Accuro is damaged for any reason. Accuro is designed, manufactured, and serviced in the USA.

## Benefits of Accuro Full Service Plan

#### **Customer Support When You Need It**

Includes full coverage for telephone, technical, and application support with one-hour response time. Service provided Monday through Friday, from 9AM to 5PM ET. Call your local representative or 1-800-645-7508.

#### No Device Down-Time

First device replacement shipped immediately at no charge regardless of cause of damage. Flat fee of \$199 for additional device damage events that result from misuse or mishandling.

#### **Technology Guarantee**

All software upgrades—including new features—are provided to you at no charge.

Product number (reference)	Accuro Full Service Plan duration
#5000	one year
#5013	three years (special pricing available)
#5015	five years (special pricing available)

Rivanna Medical, LLC Charlottesville, Virginia USA

rivannamedical.com

T: 800-645-7508