

# Accurc

Full Service Plan



The **Accuro** full service plan provides comprehensive coverage, including complete device replacement in the event that the **Accuro** is damaged for any reason. **Accuro** is designed, manufactured, and serviced in the USA.

## Benefits of Accuro Full Service Plan

### **Customer Support When You Need It**

Includes full coverage for telephone, technical, and application support with one-hour response time. Service provided Monday through Friday, from 9AM to 5PM ET. Call your local representative or 1-800-645-7508.

#### No Device Down-Time

First device replacement shipped immediately at no charge regardless of cause of damage. Flat fee of \$199 for additional device damage events that result from misuse or mishandling.

#### **Technology Guarantee**

All software upgrades—including new features—are provided to you at no charge.

Product number (reference)	Accuro Full Service Plan duration
#5000	one year
#5013	three years (special pricing available)
#5015	five years (special pricing available)

#### Rivanna Medical, LLC Charlottesville, Virginia USA

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